Un-Pairing Your iOS Mobile Device to the Workstation

Note: This is only required if you are trying to *re-pair* an existing device.

On the Mobile Device

Remove the Bluetooth pairing from the **Entrust app**

    a. On your mobile device, "**Open**" Entrust Identity App
    b. Select the "**Passwordless**" at the bottom of the screen
    c. Under Saved Computers, select your **"Workstation"** from the list
    d. Select **"Yes"** you want to disconnect
    e. Select **ellipses** in the upper right corner of the screen
    f. Select **"Delete Computer"**
    g. **Remove the computer name** from under Saved Computers by selecting the **"Trash Can"**

Figure 1: Entrust Delete Computer
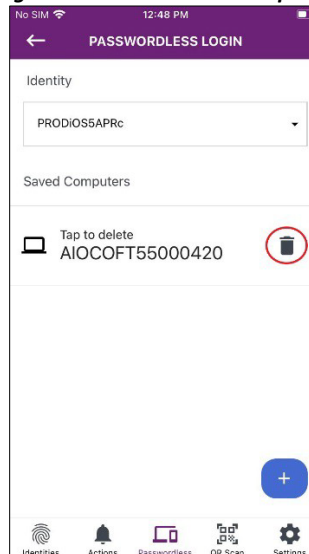
    h. Select **"Yes"** when asked to confirm that you want to delete the device
    i. **Close** the **Entrust Identity** app

Remove the computer name from iOS Bluetooth section

    a. On the **Home screen**
    b. Select "**Settings**", then select "**Bluetooth**"
    c. **Select** the " ⓘ " to the right of the computer name
    d. Select "**Forget This Device**"
    e. Return to the **Home screen**

On the Workstation

Remove the pairing from the computer

    a. **Right-click** anywhere on the desktop
    b. Select **"Personalize"** from the drop-down menu

c. Type **"Bluetooth"** in the search window and select **"Bluetooth and Other Devices Settings"**

d. Select the device you want to un-pair, then select **"Remove Device"**

Pairing between the mobile device and the workstation has now been **removed**